

Membership Fees 2010

Joining Fee	£375
Initial fee only	
(provided membership is continuous)	
Full Membership	£2,100
Monday to Friday 7.00am - 10.00pm Saturday - Sunday 7.00am - 9.00pm	
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Full Midweek Membership	£1,550
Monday to Friday 7.00am - 10.00pm	
Midweek Membership	£1,250
Monday to Friday 10.00am - 5.00pm	
Evening Membership	£1,150
Monday to Friday 5.00pm - 10.00pm Saturday - Sunday 5.00pm - 9.00pm	
Children's Membership	£250

Applicable for children up to 15 years Monday to Friday 9.00am - 5.00pm

Restricted pool access Monday to Thursday 9.00am - 11.00am and 3.00pm - 5.00pm

Spa membership benefits include the following:

- Full use of all facilities within The Spa but excluding treatments
- Personal fitness induction programme
- 10% discount on all Spa treatments
- 10% off equestrian centre horse riding activities
- Free weekly Agua Aerobics classes
- 10% discount in The Brasserie (a la carte food only)
- 15% discount in The Park, Tuesday to Thursday and on food only

- Use of tennis courts, bicycles, trim trail and walking trails
- Members quest pass £50.00 per quest to include full use of all facilities and a set 2 course lunch in The Brasserie
- Quarterly newsletter
- From time to time special promotions and events which will be advised to members

All joining and subscription fees to be paid in advance by cheque, cash or debit card. Annual membership commences January 1st.

Membership is available throughout the year and is charged on a pro rata basis.

Terms and Conditions

1. PERIOD OF MEMBERSHIP:

The annual membership subscription commences upon full payment and is valid from January 1st. Membership cannot be cancelled part way through the year and is non-transferable.

2. MEMBERSHIP CARD:

On joining you will receive a card which will allow you access to The Spa and tennis courts. Replacement cards are charged at $\mathfrak{L}5$.

4.CHILDREN'S MEMBERSHIP:

- a) Up to 15 years of age must be accompanied by a member parent b) Children under 12 years are not allowed to use the Hydrotherapy pool and under 15 years of age are not allowed to use the thermal cabins both due to health and safety recommendations
- c) Children are allowed to use the facilities, except swimming pool, from Monday to Friday 9am to 5pm Use of swimming pool is restricted to Monday to Thursday 9am to 11am and from 3pm to 5.00pm
- d) Children under 12 years of age must be accompanied by a member adult when using the tennis courts and five-a-side football pitch

5. ADMISSION AND CONDUCT:

The Company reserves the right of admission to The Spa and may expel any Member (or quest) whose conduct is such as shall in its opinion be injurious to the character of the Spa or the interests of its Members. The Company in its absolute discretion and without ascribing any reasons therefore may terminate the Membership of any Member, refunding that unexpired portion of their current subscription. In the event of a serious or repeated breach of The Spa Rules, no refund will be made. The Company may refuse to renew the Membership of any member without giving any reasons therefore. To ensure that the swimming pool and surrounding area are kept peaceful and quiet, there shall be no jumping, diving,

or splashing in the pool. Mobile telephones are not to be used anywhere within The Spa.

- 6. LIABILITY: The Management of The Spa shall not be responsible or liable for any loss or damage to property whatsoever or any bodily injury, death or illness of any Member and/or quest, howsoever caused, sustained or incurred arising out of or in any way connected with the use, whether proper or otherwise, of any of the equipment and/or facilities of The Spa. Members are advised to undergo a medical examination prior to joining The Spa. The Company will not be responsible for the death, injury, illness and/or mental impairment of any Members caused and/or aggravated by any prior injury or illness of the Nominee whether known or unknown through the use of the facilities.
- 7. SAFETY & HYGIENE: For reasons of hygiene and safety all Members should take note of the following:

 a) No alcohol to be drunk before exercising or the steam room and
- b) Ensure that you receive instruction on the use of the gymnasium equipment.
- c) Shower before and after using the Swimming Pool, Spa Pool, Sauna and Steam Room (please note that shaving is not allowed in these areas or the showers)
- d) Only consume food and drink in The Brasserie or The Spa garden terrace e) Clothing, swimwear or towels must
- not be dried in the Sauna

 f) No smoking in any area of The Spa
- g) If under-going medication or have any ongoing medical or physical condition then consult your doctor before using any of the facilities.
- h) Please use overshoes to cover outdoor footwear by the swimming pool or in areas with marble flooring (these are available from dispensers in the changing rooms)
- i) First aid boxes are located at The Spa Reception.

- j) On hearing the fire alarm members should immediately make their way to the nearest fire exit. Do not re-enter the building until told it is safe to do so.
- **8. DRESS:** Correct attire must be worn for your chosen activity.
- 9. OPENING TIMES: 7am until 10pm Monday to Friday and 7am until 9pm at weekends, The Spa must be vacated by the advertised closing time. On Public Holidays these may be subject to change, any changes will be displayed in The Spa reception. The Spa will be closed for one week at the beginning of January for Spa maintenance.
- **10. PAYMENT:** Please pay for any charges incurred before leaving The Spa.
- 11. DISPUTES: In the event of any dispute arising out of the interpretation of these rules the decision of the Company shall be final.
- **12. MAINTENANCE:** All Spa facilities are maintained throughout the year, it may be necessary to close the facilities for a period for essential maintenance.

13. MISSED APPOINTMENTS:

Beauty treatments, and therapies will be charged if cancelled with less than 24 hours notice. We will always endeavour to re-sell cancelled appointments.

- 14. LOST PROPERTY: Members belongings are their responsibility and remain so at all times even if left behind. Lost property found by staff members will be kept for a reasonable period before being disposed of.
- **15. CARS:** All cars and their contents are left entirely at the owner's risk.
- **16. NOTICE:** The Company at its discretion may vary these rules from time to time and these changes will be posted on The Spa Notice Board.

Membership Application

Title: Mr / Mrs / Miss / Dr
First name:
Surname:
Home address:
Postcode:
Home telephone:
Mobile telephone:
Date of birth:
E mail:
Category of membership Joining fee: (initial fee only provided membership is continuous) Full
How did you hear of the Spa? Website Recommendation Local Advertising Mailing Mailing
I have read the Terms and Conditions of membership of The Spa at Lucknam Park and now wish to apply for membership.
Name
Signature
Date

Payment by cheque Please make your cheque payable to 'Lucknam Park Hotel' Payment by Credit / Debit card Please tick your preferred type of card Visa 🗌 Mastercard Amex Maestro Other I authorise you to debit my card account immediately, with the amount of £ Card Number Card Security Code (on reverse of card) mandatory 3 or 4 digits Start Date **Expiry Date** Issue No

Lucknam Park Hotel & Spa Colerne, Chippenham, Wiltshire SN14 8AZ Tel: +44 (0)1225 740570 spa@lucknampark.co.uk www.lucknampark.co.uk

Cardholder's Name

Contact Telephone Number
Signature of Cardholder Date